

CALIFORNIA GAMBLING CONTROL COMMISSION

DESCRIPTION OF PROPOSED REGULATORY ACTION

PLAYING BOOKS FOR THIRD-PARTY PROVIDERS OF PROPOSITION PLAYER SERVICES AND GAMBLING BUSINESSES

INTRODUCTION:

The California Gambling Control Commission (Commission) is proposing regulations that would amend previously adopted regulations related to the playing book requirements for Third-Party Providers of Proposition Player Services (TPPPS) and Gambling Businesses. The amendments would better implement various aspects of the Gambling Control Act (Act)¹ and add criteria for an electronic playing book option.

BACKGROUND:

Playing books are records of each session of play performed by a third-party proposition player or a gambling business player. These records are used by the Bureau of Gambling Control (Bureau) to document each player's bank activity for use in investigations to confirm that there are no acts of collusion or unsuitable, unfair, or illegal practices that would harm patrons or impair the integrity of controlled gambling.

Current regulations require hardcopy playing books to be maintained by TPPPS and Gambling Businesses in order to document each player's session of play. Current regulations do not include an option to maintain this documentation electronically. Without a change in the current regulations, each TPPPS and Gambling Business must maintain hardcopy playing books for review by the Bureau.

Section 19984 provides that a gambling enterprise may contract with a third party for the purpose of providing proposition player services to participate in the play of a controlled game that has a rotating player-dealer position. Therefore, a TPPPS is licensed to be able to contract to provide such services. A Gambling Business is licensed in accordance with paragraph (3) of subsection (a) of section 19853, which participates in the play of a controlled game that has a rotating player-dealer position, but does not contract with the gambling enterprise to do so. The regulations for TPPPS and Gambling Businesses can be found in Chapter 2.1 and Chapter 2.2 respectively. With the exception of the contractual requirements for TPPPS and procedural differences resulting from those contracts, Chapters 2.1 and 2.2 are nearly identical due to the similarity of the activities that each entity performs.

Current regulations require TPPPS to submit their playing book form with each contract between a TPPPS and a gambling enterprise for review and approval by the Bureau. Current regulations require Gambling Businesses to submit their playing book form for review and approval every two years as part of the registration or license renewal process. Without a change in the current regulations, the playing book form approval process would remain as part of the contract

¹ Business and Professions Code section 19800, et seq.

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approval process for TPPPS and the registration/license renewal process for Gambling Businesses, rather than simply requiring approval for new or amended forms for both entities.

EXISTING LAW:

Business and Professions Code section 19811, subdivision (b), vests the Commission with jurisdiction over all persons or things having to do with the operations of gambling establishments in this state.

Business and Professions Code section 19841, subdivision (c), provides the Commission the authority to adopt regulations that implement the provisions of the Act relating to licensing and other approvals.

Business and Professions Code section 19841, subdivision (k), provides the Commission the authority to adopt regulations that specify standard forms for reporting financial conditions, results of operations, and other relevant financial information.

Business and Professions Code section 19984, subdivision (b), provides the Commission the authority to establish reasonable criteria for any person or entity that provides proposition player services to gambling establishments. Under this section, the Commission may impose disclosures, approvals, conditions, or limitations as it deems necessary to protect the integrity of controlled gambling.

Business and Professions Code section 19984, subdivision (c), provides the Department of Justice² the authority to perform background checks, financial audits, and other investigatory services as needed, pursuant to Commission regulations, to assist the Commission in regulating Third-Party Providers of Proposition Player Services.

PURPOSE OF THE PROPOSED REGULATIONS:

This proposed action has been drafted to supplement the current requirement that TPPPS and Gambling Businesses maintain playing books for all sessions of play with an option to do so electronically. This proposed action will create uniform requirements and approval processes for both TPPPS and Gambling Businesses. Finally, the proposed regulations will consolidate the playing book requirements into a new chapter that will apply to both TPPPS and Gambling Businesses for clarity and simplicity, and to eliminate redundancy.

Subsection (b), paragraph (1) of Section 12200.13 in Chapter 2.1 and Section 12220.13 in Chapter 2.2 provide that a playing book must be “recorded in ink.” This has been interpreted to require hardcopy playing books. With advancements in electronic and virtual recordkeeping, providing for an electronic method of maintaining the playing books has been requested by the industry. These proposed regulations will offer an electronic method to comply with the playing book requirements, as well as the approvals necessary to ensure that the electronic playing book system and information are properly secure.

² In the Act, “department” refers to the Department of Justice. While the Act assigns certain powers and authority to the department, in actual practice the responsibility for fulfilling the obligations imposed upon the department is delegated to the Bureau of Gambling Control, pursuant to Business and Professions Code section 19810.

Moreover, the current regulations create a different playing book form approval process for TPPPS and Gambling Businesses. A TPPPS is required to submit a playing book form for approval with each gambling enterprise contract. Because a Gambling Business does not enter into a contractual relationship with a gambling enterprise, the Gambling Business is required to have a playing book form approved as part of the registration or license renewal process every two years. Both entities must submit the playing book form for review and approval even if the previously approved playing book form is still in use. This results in unnecessary and repetitive approvals being requested by licensees and processed by the Bureau. These proposed regulations will separate playing book approvals from contract approvals and registration/license renewal processes and create an approval process uniformly applied to both TPPPS and Gambling Businesses that will require only initial and amended playing book form approvals.

Finally, these proposed regulations will apply uniformly to both TPPPS and Gambling Businesses, to reduce the redundancy of maintaining mirroring requirements in two different chapters. This will provide simplicity, uniformity and clarity.

ANTICIPATED BENEFITS OF THE PROPOSED REGULATIONS:

These proposed regulations will have the benefit of providing one uniform and streamlined playing book approval process for TPPPS and Gambling Business and will provide an electronic playing book compliance option for licensees. These proposed regulations will allow each licensee to choose the method of playing book maintenance that best suits their business, while still maintaining the standards required to document each session of play. This will provide clarity, simplicity and uniformity for TPPPS and Gambling Businesses.

The proposed regulations will also enhance transparency in the regulation of TPPPS and Gambling Businesses; and, will protect the health, safety, and general welfare of the public by aiding and preserving the integrity of controlled gambling.

PROPOSED ACTION:

This proposed action will make changes within Division 18 of Title 4 of the California Code of Regulations, as follows:

CHAPTER 1. GENERAL PROVISIONS

Amend Section 12003. General Requirements

- Subsection (c), would be amended to include language that allows the Bureau representatives to inspect, copy, or audit all required documents, papers, book, and other records to include hardware, associated equipment, and systems that support the operation of the licensed activities. This authority already existed for gambling enterprises and is being expanded to include TPPPS and Gambling Businesses. This amendment also incorporates Sections 12200.16 and 12220.16 as these two sections are being repealed; therefore, this change is necessary to provide Bureau uniform authority and is consolidated for clarity and simplicity.

**CHAPTER 2.1. THIRD-PARTY PROVIDERS OF PROPOSITION PLAYER SERVICES:
REGISTRATION; LICENSING.**

Amend Section 12200. Definitions.

- Subsection (b), paragraph (12), “License,” subparagraph (B) – The quotations around the phrase “other employee” would be deleted.
- Subsection (b), paragraph (17) “Playing Book” – This definition is being moved to Section 12250 as the playing book approval process is being removed from this chapter. The definition will remain unchanged.
- Subsection (b), paragraph (25) “Sessions of play” – This definition is being moved to Section 12250 as the playing book approval process is being removed from this chapter.
- Subsection (b), paragraph (26) – This paragraph will be renumbered to paragraph (24); and, the word “proposition” added before the word “players” for clarity and consistency and is a non-substantive, conforming editorial change.
- Subsection (b), paragraphs (18) through (30) will be renumbered accordingly.

Amend Section 12200.7. Proposition Player Contract Criteria.

- Subsection (b), paragraph (13) would be repealed as this requirement is unnecessary since the playing book form approval process will no longer remain as part of the contract approval process.
- Subsection (b), paragraphs (14) through (22) would be renumbered accordingly.

Amend Section 12200.9. Review and Approval of Proposition Player Contracts.

- Subsection (3), paragraph (D) would be repealed as this requirement is unnecessary since the playing book form approval process will no longer remain as part of the contract approval process.
- Subsection (3), paragraphs (E) and (F) will be changed accordingly.

Amend Section 12200.10A. Expedited Review and Approval of Proposition Player Contracts.

- Subsection (c), paragraph (4) would be repealed as this requirement is unnecessary since the playing book form approval process will no longer remain as part of the contract approval process.
- Subsection (c), paragraphs (5) and (6) would be renumbered accordingly.

Amend Section 12200.11. Extension of Proposition Player Contracts.

- Subsection (a), paragraph (4) would be repealed as this requirement is unnecessary since the playing book form approval process will no longer remain as part of the contract approval process.
- Subsection (a), paragraph (5) would be renumbered accordingly.

Repeal Section 12200.13. Playing Books.

Section 12200.13 would be repealed and replaced by Sections 12250 through 12259 in the new Chapter 3 of the proposed regulations.

Repeal Section 12200.16. Inspections and Investigations.

Section 12200.16 would be repealed as the requirements in this section will be consolidated for clarity and simplicity, and to eliminate redundancy.

CHAPTER 2.2. GAMBLING BUSINESSES: REGISTRATION; LICENSING.

Amend Section 12220. Definitions.

- Subsection (b), paragraph (13), “License,” subparagraph (B) – The quotations around the phrase “other employee” would be deleted.
- Subsection (b), paragraph (19), “Playing Book” – This definition is being repealed as it is unnecessarily duplicative.
- Subsection (b), paragraph (25) “Sessions of play” – This definition is being repealed as it is unnecessarily duplicative.
- Subsection (b), paragraphs (20) through (28) will be renumbered accordingly.

Repeal Section 12220.13. Playing Books.

Section 12220.13 would be repealed and replaced by Sections 12250 through 12259 in the new Chapter 3 of the proposed regulations.

Repeal Section 12220.16. Inspections and Investigations.

Section 12220.16 would be repealed as the requirements in this section will be consolidated for clarity and simplicity, and to eliminate redundancy.

CHAPTER 3. PLAYING BOOKS.

ARTICLE 1. GENERAL PROVISIONS

Add Section 12250. Definitions.

- Subsection (a) would clarify that the terms used in Business and Professions Code section 19805 and Sections 12002, 12200 and 12220 of Division 18 shall govern Chapter 3, unless otherwise provided in subsection (b).
- Subsection (b), paragraph (1) – The term “authentication” would be defined to mean the verification of an individual as being authorized to access a database system.
- Subsection (b), paragraph (1), subparagraph (A) – The term “active authentication” would be defined to mean the identification information of those individuals currently allowed to access an electronic playing book system.

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- Subsection (b), paragraph (1), subparagraph (B) – The term “inactive authentication” would be defined to mean the identification information of those individuals no longer allowed to use or access an electronic playing book system.
- Subsection (b), paragraph (2) – The term “backup” would be defined to mean the process of copying files to a second medium in order to allow the information to be retrieved in the event of a system failure.
- Subsection (b), paragraph (3) – The term “electronic playing book” would be defined to mean a collection of digital playing book forms, to differentiate it from a hardcopy version of a playing book.
- Subsection (b), paragraph (4) – The term “electronic playing book device” or “playing book device” would be defined to mean the specific type of terminal used as an electronic playing book by the players.
- Subsection (b), paragraph (5) – The term “hardcopy playing book” would be defined to mean a tangible collection of paper playing book forms, to differentiate it from an electronic playing book.
- Subsection (b), paragraph (6) – The term “independent gaming test laboratory” would be defined to mean a gaming test laboratory that meets one of two requirements. The laboratory may either be: (1) registered or licensed by another United States jurisdiction to test, approve, and certify gambling equipment, systems, and software, and be accredited by a signatory to the International Laboratory Accreditation Cooperation (ILAC) Mutual Recognition Arrangement (MRA), or other equivalent laboratory accreditation agreement; or, (2) be operated by a state governmental gaming regulatory agency.
- Subsection (b), paragraph (7) – The term “information technology technician” or “IT technician” would be defined to mean any person responsible for and with the permissions necessary to access a system database, as specified.
- Subsection (b), paragraph (8) – The term “permissions” would be defined to mean the assigned level of system access rights to view or make changes to the content of the system.
- Subsection (b), paragraph (9) – The term “playing book” is being moved from Chapters 2.1 and 2.2, Sections 12200 and 12220 respectively as it is no longer required in the licensing section since the process for playing book approval has changed. The definition will remain unchanged.
- Subsection (b), paragraph (10) – The term “primary database” or “database” would be defined to mean a collection and storage of all electronic playing book system information.

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- Subsection (b), paragraph (11) – The term “Session of play” is being moved from Chapters 2.1 and 2.2, Sections 12200 and 12220 respectively as it is no longer required in the licensing section since the process for playing book approval has changed. Further, the definition will be amended to delete the reference to Section 12200.13, which would be repealed, and to specify that a session of play is limited to a specific gaming table. It is necessary to limit a session of play to a specific gaming table to conform to current practice. The definition would also delete the phrase “of a third-party proposition player services provided” and add the word “performed” as a non-substantive change for simplicity and clarity.
- Subsection (b), paragraph (12) – The term “synchronization” or “synch” would be defined to mean the process of uploading information from a terminal, such as a playing book device, to a primary database.
- Subsection (b), paragraph (13) – The term “system” would be defined to mean a group of interdependent components that interact regularly to perform a task.
- Subsection (b), paragraph (14) – The term “terminal” would be defined to mean computer hardware that is used to enter data into or display information from a system.

ARTICLE 2. PLAYING BOOKS

Adopt Section 12255. General Provisions.

- Subsection (a) – This subsection allows a playing book terminal to have access to applications other than the playing book system, but requires that any application affecting the playing book database must be approved by the Bureau.
- Subsection (b) – The current requirement that the primary owner is responsible for assuring that its players maintain accurate, complete, and up-to-date playing books in conformity with the regulations of the Commission for all sessions of play would be moved from Sections 12200.13(a) and 12220.13(a) to this subsection, and the requirement that the playing books be legible for audit purposes would be added.
- Subsection (c) – The current requirement that the playing book record be transferred to the primary owner, or a supervisor designated by the primary owner, at the end of each session of play would be moved from Sections 12200.13(a) and 12220.13(a) to this subsection.
- Subsection (d) – The current requirement that a hardcopy playing book be recorded in ink would be moved from Sections 12200.13(b)(2) and 12220.13(b)(2) to this subsection. The five-year retention period for playing books would be maintained by reference to Section 12003,³ which requires a five-year retention period at a California location disclosed to the Bureau. This subsection would then require that the electronic playing

³ This general records retention requirement is included in Section 12003 of the recently approved rulemaking file for the Accounting and Financial Reporting Requirements regulations which become effective July 1, 2015.

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book records be maintained in accordance with Section 12258, which has different requirements for the database and the storage of the backup information.

- Subsection (e) – This subsection would provide that the data-entry method for the playing book forms may be in any format that the Bureau approves. The current requirements for the information to be included on each playing book form would be moved from Sections 12200.13(b)(2) and 12220.13(b)(2) to this subsection.
- Subsection (e), paragraph (1) – The current requirement of Sections 12200.13(b)(2)(A) and 12220.13(b)(2)(A) for the playing book form to include sequential numbers would be moved to this paragraph and a requirement to include a unique identifier for each specific gambling enterprise would be added. The current requirements of Sections 12200.13(b)(2)(A) and 12220.13(b)(2)(A) that any unused forms be voided and maintained would remain for hardcopy playing books and would be moved to this paragraph.
- Subsection (e), paragraph (2) – The current requirements of Sections 12200.13(b)(2)(B) and 12220.13(b)(2)(B) to include the name of the gambling establishment where play occurred would be moved to this paragraph (2).
- Subsection (e), paragraph (3) – The current requirements of Sections 12200.13(b)(2)(C) and 12220.13(b)(2)(C) to record the date and time in the playing book would be moved to this paragraph.
- Subsection (e), paragraph (4) – The current requirements of Sections 12200.13(b)(2)(D) and 12220.13(b)(2)(D) to include the beginning and ending balances would be moved to this paragraph.
- Subsection (e), paragraph (5) – The current requirements of Sections 12200.13(b)(2)(E) and 12220.13(b)(2)(E) to record fills and credits in the playing book would be moved to this paragraph. The requirement would be amended to clarify that the itemizations are to be maintained for each session of play.
- Subsection (e), paragraph (6) – The current requirement of Sections 12200.13(b)(2)(F) and 12220.13(b)(2)(F) to identify players by printed name and badge number in the playing book would be moved to this paragraph.
- Subsection (e), paragraph (7) – The current requirements of Sections 12200.13(b)(2)(G) and 12220.13(b)(2)(G) to include the table number assigned by the gambling enterprise would be moved to this paragraph.
- Subsection (e), paragraph (8) – The current requirements of Sections 12200.13(b)(2)(G) and 12220.13(b)(2)(G) to identify the Bureau-approved game in the playing book would be moved to this paragraph (8), and would be amended to refer to the “Bureau identification number.”

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- Subsection (e), paragraph (9) – The current requirements of Sections 12200.13(b)(2)(I) and 12220.13(b)(2)(I) to include the name of the primary owner would be moved to this paragraph.
- Subsection (e), paragraph (10) – The current requirements of Sections 12200.13(b)(3) and 12220.13(b)(3) to record the date and time again in the playing book would be moved to this paragraph, and would be amended to clarify that this date and time is for the completion of the session of play.
- Subsection (e), paragraph (11) – The current requirements of Sections 12200.13(b)(3) and 12220.13(b)(3) for the person who prepared the form to sign it under penalty of perjury would be moved to this paragraph. In addition, a provision would be added to allow a cage receipt to be substituted for a supervisor’s signature in situations where a supervisor is not present to sign the playing book form. The player would have to take his or her TPPPS player’s bank to the cage for deposit into a TPPPS company bank account within the gambling establishment. The TPPPS player’s bank shall be counted down with a cage supervisor or other cage employee and a cage receipt issued to the TPPPS player to confirm the count. The receipt shall be kept in accordance with Section 12003. This is necessary to maintain dual verification of the TPPPS player’s bank and is an essential part of minimum internal controls.
- Subsection (e), paragraph (11), subparagraph (A) – Signatures would also be required for the electronic playing book, but in a method approved by the Bureau, and supported by the system, to indicate a signature.
- Subsection (e), paragraph (11), subparagraph (B) – This provision would require that the version of the playing book form to be signed must be the same as the approved printed version and visible as a single document on the playing book device.
- Subsection (f) – This provision would require that all IT technicians employed by a registrant or licensee be registered or licensed as other employees pursuant to either Chapter 2.1 or 2.2, as applicable. This requirement would also be made applicable to any subcontractor, independent contractor or any employee of either, who are authorized to perform IT technician duties.
- Subsection (g) – This provision provides the notification requirements when a licensee is reporting an incident to the Bureau.

Adopt Section 12256 Approval of Playing Book Forms.

- Subsection (a) – The current requirement of Sections 12200.13(b)(1) and 12220.13(b)(1) that the Bureau review and approve or disapprove playing book forms would be moved to this subsection. This subsection would require that only an approved playing book form on record with the Bureau may be used during play.
- Subsection (b) – The current Bureau form, Request for Approval of Playing Book, BGC-APP. 036 (Rev. 12/11), would be renamed “Application for Approval of Playing Book

Form or Electronic Playing Book System, BGC-APP 036 (Rev. 06/15)”; and, it would be amended to accommodate applications for approval of both new and revised hardcopy playing book forms, as well as electronic playing book forms and systems. This subsection would require approval only if an initial playing book form is submitted or a currently approved playing book form is revised. This would simplify the approval process and eliminate duplicate and unnecessary approvals.

- Subsection (b), paragraph (1) – The current requirement of Sections 12200.13(c)(1)(A) and 12220.13(c)(1)(A) for an application processing fee of \$75 would be moved to this paragraph.
- Subsection (b), paragraph (2) – The current requirement of Sections 12200.13(c)(1)(B) and 12220.13(c)(1)(B) to include a sample playing book form would be moved to paragraph (2). To apply for an approval of an electronic playing book form, this paragraph would also require information that complies with Section 12251 and 12259. This information is necessary for the Bureau to confirm that both the hard copy and electronic playing book form is in compliance with this chapter.
- Subsection (b), paragraph (3) – This paragraph would require submission of a description of the changes to an approved form for an amendment approval.
- Subsection (c) – The current requirement of Sections 12200.13(c)(2) and 12220.13(c)(2) that the Bureau shall review and approve or disapprove a playing book form within 30 days of receipt of a completed application would be moved to this subsection. This subsection would provide that the Bureau shall notify the applicant within 10 working days if the application is accepted or deficient. The current requirement that a written notice to be sent to the primary owner or the designated agent would also be retained in this subsection.
- Subsection (d) – This provision would allow non-substantive changes to a previously approved playing book form to be deemed accepted upon notice to the Bureau, unless otherwise advised by the Bureau within 30 days. The Bureau would retain the ability to determine, on an individual case-by-case basis, that a particular change is substantive and to require approval pursuant to subsection (b).
- Subsection (e) – This provision would allow an approved playing book form to be used at any gambling establishment where the TPPPS or Gambling Business operates.

Adopt Section 12257. Electronic Playing Book Device Requirements.

- Subsection (a) – This subsection would establish data storage and retrieval requirements for the playing book device.
- Subsection (a), paragraph (1) – This paragraph would require that the playing book device be able to retrieve or display the information necessary to confirm that it is the type of device that was certified and is functioning as approved.

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- Subsection (a), paragraph (2) – This paragraph would require that the playing book form and recorded data be exportable to a printable version of the playing book form and to a spreadsheet (delimiter-separated value or comma-separated value) file format.
- Subsection (a), paragraph (3) – This paragraph would require that documentation be printable to an on-site printer.
- Subsection (b) – This subsection would establish security requirements for the playing book device.
- Subsection (b), paragraph (1) – This paragraph would require that upon login, the date and time of the last session must appear and be accepted for security purposes.
- Subsection (b), paragraph (2) – This paragraph would require that the device have anti-virus and unauthorized software installation protection.
- Subsection (c) – This subsection would establish the capability and limitation requirements for the playing book device.
- Subsection (c), paragraph (1) – This paragraph would provide that all access, activities, and entries into the playing book device be time, date, and user identification stamped.
- Subsection (c), paragraph (2) – This paragraph would require that all information entered into the playing book device be automatically synched to the database in time increments of 60 seconds or less.
- Subsection (c), paragraph (3) – This paragraph would require that the device have manual synch capabilities so that information could be synched upon command or in case of an automatic synch error.
- Subsection (c), paragraph (4) – This paragraph would provide that the device must have the ability to remain functional and save information in the event of a database connectivity failure, and requires that the information be synchronized upon reconnection as a failsafe to protect the data entered into the playing book device.
- Subsection (d) – This subsection would require that, in the event of a device or multiple device failure, physical copies of the approved playing book form is available for use until a device is repaired or replaced.
- Subsection (e) – This subsection would require that in the event the device fails to function as approved or there is impermissible use or access that the Bureau is notified within five (5) days of the incident.

Adopt Section 12258. Electronic Playing Book Database Requirements.

- Subsection (a) – This subsection would establish the security requirements for the database.
- Subsection (a), paragraph (1) – This paragraph would require that all access, activities, and data entries be date, time, user and terminal identification stamped and logged.
- Subsection (a), paragraph (2) – This paragraph would require that all communications between the database and any terminal be encrypted.
- Subsection (a), paragraph (3) – This paragraph would require that the database have anti-virus and unauthorized software installation protection.
- Subsection (a), paragraph (4) – This paragraph would require that the database have surge protection and uninterrupted power supply protection to protect the physical security of the database.
- Subsection (a), paragraph (5) – This paragraph would require that the database be able to identify and log the date, time, and terminal of any unauthorized access, system error or connectivity failure as well as notify an IT technician.
- Subsection (b) – This subsection would establish the means by which the database will control access to the playing book system.
- Subsection (b), paragraph (1) – This paragraph would require a minimum of two methods of active authentication for all users. After three failed access attempts, the database would deny access to the user until reset by an IT technician.
- Subsection (b), paragraph (2) – This paragraph would require a minimum of three active authentications for an IT technician to access the database, and notice to the primary owner upon three failed attempts.
- Subsection (b), paragraph (3) – This paragraph would require that the authentications for any person losing permission to use the system be made inactive within 24 hours after the loss of permission.
- Subsection (b), paragraph (4) – This paragraph would require that the database shall not allow a user to be active on more than one terminal at a time without specific permissions as indicated on the chart of system access.
- Subsection (c) – This subsection would establish the storage and retrieval requirements for the database.
- Subsection (c), paragraph (1) – This paragraph would require that all data stored in the system cannot be edited, deleted, or replaced, but instead notations of edits, deletions or

replacements must be made in order to protect the integrity of the data and allow for accurate documentation and tracking of the entered data.

- Subsection (c), paragraph (2) – This paragraph would require that the database have the ability to generate a system report and a report of all notations to edit, delete, or replace original data.
- Subsection (c), paragraph (3) – This paragraph would require that the database be able to retrieve or display the information necessary to confirm that it is the type of device that was certified and is functioning as approved.
- Subsection (d) – This subsection would require that a system backup be performed daily, and that the documentation be maintained at a location compliant with subsection (f).
- Subsection (e) – This subsection would require that date and time synchronization for all terminals and the database be controlled or updated by a network time protocol server.
- Subsection (f) – This subsection would require that the primary database location comply with Section 12003 and that the backup storage must be at a site other than where the primary database is located, and that the backup storage location be disclosed to the Bureau.
- Subsection (g) – This subsection would require that an IT technician registered or licensed as an “other employee” monitor and be responsible for any necessary access to the database by a non-licensed party.
- Subsection (h) – This subsection would require that in the event of a system or database failure, impermissible use or access to the electronic playing book device system, or the database has synchronization problems for a period of longer than 24 hours that the Bureau is notified within five (5) days of the incident.

Adopt Section 12259. Approval of Electronic Playing Book Systems.

- Subsection (a) – This subsection would provide that each electronic playing book system requires prior approval by the Bureau.
- Subsection (a), paragraph (1) – This paragraph would use the current application processing fee of \$75 for hardcopy playing book forms in Sections 12200.13 and 12220.13 as the fee for the initial review and processing of the electronic playing book approval application.
- Subsection (a), paragraph (2) – This paragraph would require a printed playing book form, screen-shots or pictures of the form as it appears on the device, a copy of the current certification of the electronic playing book system, and a description of how a signature will be indicated. This information is necessary for the Bureau to confirm that the electronic playing book form is in compliance with this chapter.

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- Subsection (a), paragraph (3) – This paragraph would require a certification, from an independent gaming test laboratory, confirming that the electronic playing book system, including the software, the database, and a playing book device prototype, meets the requirements of this chapter. This provision would also require that the certification identify which technical test standard was used to certify the system.
- Subsection (a), paragraph (4) – This paragraph would require that a chart of system access be included with the application for approval, which would provide the position titles, methods of authentication, and the permissions granted for use of or access to the system.
- Subsection (a), paragraph (5) – This paragraph would require that a written summary of the design and operation of the system be submitted with the application for approval. In addition, the written description must be supplemented by one or any combination of the following: (1) a video of the system in operation; or, (2) a prototype device with written instructions and access; or, (3) a live demonstration of the system.
- Subsection (a), paragraph (6) – This paragraph would require that the contact information for an IT technician responsible for administering the electronic playing book system be included in the application for approval. This paragraph would also require that an IT technician be available during the approval process during the Bureau’s normal business hours so that the Bureau may ask any questions it may have regarding the system.
- Subsection (b) – This paragraph would provide that the Bureau shall notify the applicant within 30 working days if the filing is accepted or deficient and that the Bureau must approve or deny an electronic playing book system within 120 days of receiving a completed application.
- Subsection (c) – This subsection would provide that each system replacement or upgrade requires certification of continued compliance with this chapter by an independent gaming test laboratory. This certification would be submitted with the application for Bureau approval of a playing book system.
- Subsection (c), paragraph (1) – This paragraph would provide that new security updates for a previously approved version would not require notification, approval, or certification.
- Subsection (c), paragraph (2) – This paragraph would require that any update to any software, system, or components internally developed by the licensee requires notification to the Bureau within five days of the change.

CHAPTER 10. DISCIPLINE, HEARINGS, AND DECISIONS.

**Amend Section 12560. Disciplinary Guidelines for Third-Party Providers of Proposition
Player Services Licensees or Registrants.**

- Subsection (b), paragraph (20) would be amended to change the referenced section from 12200.13 to 12251.