

A YEAR OF CHANGES AND CHALLENGES, AND HOW WE RESPONDED TOGETHER

by Stacey Luna Baxter
Executive Director

This past year has been extremely challenging for everybody. We all had to drastically alter our everyday lives, including changes to our work routines. In the Commission's case, our job, our responsibility, includes working with our stakeholders to ensure safe operations. Over the past year, the Commission took action to assist the industry in meeting the challenges of the past year.

Commission staff quickly developed a [COVID-19 FAQ page](#) and a [COVID-19 Updates page](#) as a way to keep our stakeholders up-to-date on the latest information, with an emphasis on how statewide orders specifically impacted the cardroom industry. We also collaborated with the Governor's Office and the Department of Public Health to establish [guidelines](#) for the reopening of cardrooms and the transition to [outdoor operations](#), as well as [Executive Orders](#) addressing fee, application, and report submission requirements.

These emergency guidelines came with the need for emergency regulations, and a joint effort between the Commission, the Bureau of Gambling Control, and our industry stakeholders produced emergency regulations for [remote counts](#) and [sanitation plans](#). In addition, the Commission is proposing [emergency regulations](#) regarding financial reporting requirements and temporary table decreases.

These were developed alongside various other Commission undertakings: our [2020-2023 Strategic Plan](#), the overhaul of the [Licensing Regulations](#), the development of our new [Education page](#), adding license conditions to our [website](#), and more.

All this was done while transitioning from the office to telework while maintaining full accessibility and productivity. It could not have happened without the exceptional efforts of the Commission staff, nor without the input from the industry. This special edition newsletter is going to highlight a few new things that are direct results of the Commission listening to our stakeholders and implementing them to benefit the industry.

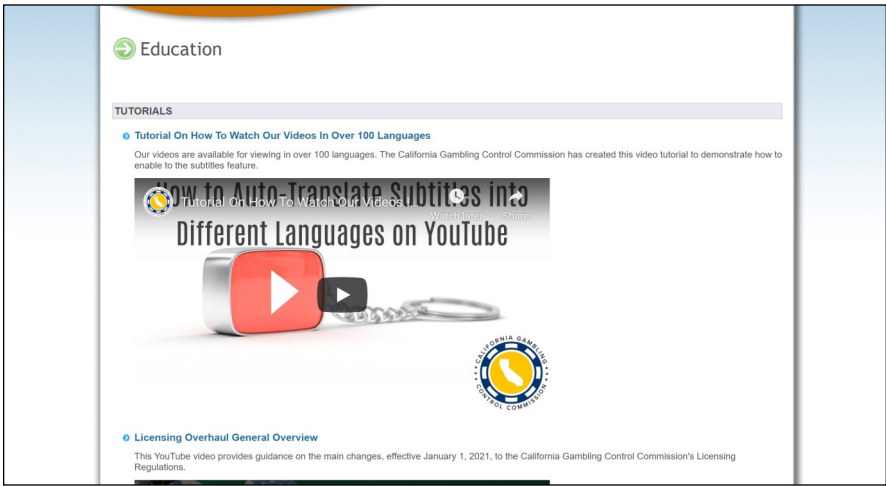
As we continue to navigate the current climate, I want to encourage the industry to continue to collaborate with the Commission and maintain our collective goal of ensuring controlled gaming in California is conducted safely. Please continue to check the Commission's website, where we post updates as we receive them. You can always contact the Commission at 916-263-0700 or at comments@cgcc.ca.gov.

Thank you again to Commission and Bureau staff, and our industry stakeholders, for all of your hard work and dedication during this time.

A handwritten signature in blue ink that reads "Stacey Luna Baxter".

STACEY LUNA BAXTER
Executive Director

IF YOU DON'T KNOW, NOW YOU KNOW: THE COMMISSION HAS AN EDUCATIONAL WEBPAGE



One of the goals of our [2020-2023 Strategic Plan](#) is to foster excellent relationships with our stakeholders, and one of the objectives to reach that goal is to identify opportunities for us to provide educational information that promotes a culture of compliance within the industry.

To that end, in January 2021, the Commission launched a new page on its website to host various industry-related educational materials. Headlining this launch is a series of videos produced by the Commission about the following topics:

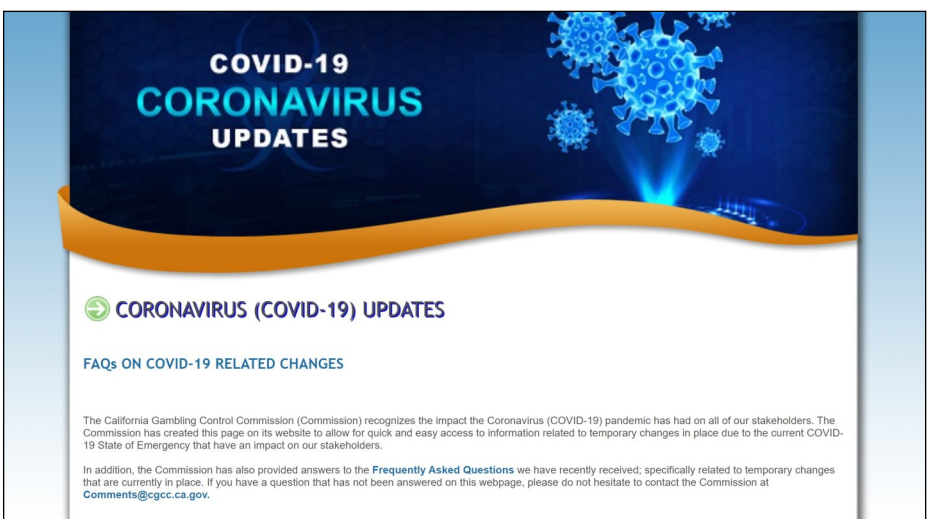
- [Licensing Overhaul General Overview](#)
- [Criminal Convictions Background Overview](#)
- [Understanding the Application and Background Process](#)
- [Designated Agent Requirements](#)

In addition, there's a [tutorial](#) on how to watch our videos in over 100 languages!

These videos are the first phase of educational videos that the Commission plans to roll out in the future.

Some of the additional material you'll find on the Education webpage are the Commission's brochures about [Key Employee responsibilities](#) and [tips for filling out license applications](#), which have been on our website for a while now. The page also links to important information found elsewhere on our website, such as the newsletter archive, notices from the Commission to the industry, COVID-19 information, and regulations.

Also as a reminder, please regularly check the Commission's COVID-19 page as a way to keep yourself updated on the latest information regarding operating guidelines, Commission correspondence, and any other COVID-19-related information relevant to the industry.



LICENSING CONDITIONS NOW AVAILABLE FOR VIEWING ON COMMISSION WEBSITE

Click on the header (i.e., Name, City, County, etc.) to utilize the sort feature

License Number	Name	License Status	No of Tables	Expiration Date	Address	City	County	Zip Code	Admin Action	Condition
GEGE-001361	500 Club Casino	Active	20	01/31/2023	771 W. Shaw Ave Suites 101-108	Clovis	Fresno	93612		
GEGE-001007	Artichoke Joe's Casino	Int. Rrwl. Lic. w/ Conditions	51	06/30/2022	659 Huntington Avenue	San Bruno	San Mateo	94066	Accusation	License Certificate
GEGE-001297	Bankers Casino	Active	11	12/31/2021	111 Monterey Street	Salinas	Monterey	95301		
GEGE-000989	Bay 101	Active	49	07/31/2021	1789 N. First Street	San Jose	Santa Clara	95112		
GEGE-001344	Blacksheep Casino Company	Active, Not Operating (Conditions)	3	04/30/2022	3181 Cameron Park Drive #107/108	Cameron Park	El Dorado	95682		Approval Letter
GEGE-000493	Bruce's Bar and Casino	Active, Not Operating (Conditions)	2	10/31/2021	116 South Main Street	Bythee	Riverside	92226		Approval Letter
GEGE-001296	California Club Casino	Active, Not Operating (Conditions)	6	05/31/2022	TBD	Unknown	Unknown	00000		Approval Letter
GEGE-000490	California Grand Casino	Active	19	01/31/2023	5888 Pacheco Boulevard	Pacheco	Contra Costa	94553		
GEGE-001363	Cameo Club Casino	Active, Not Operating (Conditions)	8	12/31/2022	552 W. Benjamin Holt Drive	Stockton	San Joaquin	95207		Approval Letter
GEGE-000404	Capital Casino	Active	17	03/31/2022	411 North 16th Street	Sacramento	Sacramento	95811		
GEGE-000438	Casino 99	Int. Rrwl. Lic. w/ Conditions	8	01/31/2022	175 E. 20th Street Suite 150	Chico	Butte	95928	Statement of Issues	License Certificate
GEGE-001340	Casino Chico	Active	7	04/30/2021	958 East Avenue	Chico	Butte	95926		
GEGE-000951	Casino Club	Active	5	06/30/2021	1885 Hilltop Drive	Redding	Shasta	96002		
GEGE-000910	Casino Mines	Active with Conditions	49	02/28/2022	1687 Main St. Blvd.	San Jose	Santa Clara	95110	Decision	License Certificate
GEGE-001280	Casino Marysville	Active with Conditions	3	03/28/2021	515 4th Street	Marysville	Yuba	95901	Decision	License Certificate
GEGE-001328	Casino Merced	Active	6	10/31/2022	1459 Martin Luther King, Jr. Way, Ste 4, 5, 6	Merced	Merced	95340		
GEGE-000501	Casino Real	Active	13	09/30/2021	1355 N. Main Street	Manteca	San Joaquin	95336		
GEGE-001295	Casino Royale	Active, Not Operating (Conditions)	5	04/30/2022	500 Leisure Lane	Sacramento	Sacramento	95816	Decision	Approval Letter
GEGE-001029	Central Coast Casino	Active	4	05/31/2022	359 Grand Avenue	Grover Beach	San Luis Obispo	93433	Decision	
GEGE-001113	Club One Casino	Int. Rrwl. Lic. w/ Conditions	51	06/30/2021	45901 North Wilcox	Clovis	Fresno	93612		License Certificate

At an industry workshop hosted by the Commission and the Bureau, one of our stakeholders raised the idea of posting licensing conditions on the Commission’s website. Licensing conditions are included in correspondence sent to licensees by the Commission, but there was not a central location to find licensing conditions in one place.

In response to this excellent idea, the Commission’s Licensing Division spearheaded a joint operation with the Legal Division and our tech support team to update our website’s licensure database to include the conditions placed on the licenses for cardrooms, third-party providers of proposition player services, and vendors.

To access the listings, go to the Commission’s [website](#), click on the [Gaming/License](#) tab, and click on [Licensees and Registrants](#). From there, you can view licensing information on all Commission licensees.

The conditions information is posted as PDF files of either a cardroom’s State Gambling License endorsement, or of correspondence from the Commission’s Licensing Division to the licensee. Our Legal Division ensured that any confidential information, such as addresses, is redacted from any documents posted to this page.

The conditions documents will be updated to reflect the placement, removal, or modification of conditions following the Commission’s regular Thursday meetings.

If you have any questions or comments regarding the conditions, please contact the Licensing Division directly at 916-263-6292.

Again, this was an idea generated by the industry and implemented by the Commission, and this serves as an example that we are listening and we value your input and feedback. Commission staff is dedicated to providing excellent customer service to our stakeholders, and you will always receive a prompt response.

If you’re not sure where to start or who to talk to, call our main line at 916-263-0700 or our Public Relations Officer, Fred Castano, at 916-708-5231 or email him at fcastano@cgcc.ca.gov, and we can proceed from there. Your comments and questions are always welcome!